



Live-N-Learn: Covid-19 Policy & Response

Live-N-Learn are open for business and our priority is keeping our staff & everyone in school safe. We have been preparing for this 'new normal' for many months now and have adapted to new ways of working. Whilst amending our format and delivery methods, as per below, we have been focused on ensuring these changes do not adversely affect the overall experience and impact of our inspirational workshops. Since August 2020 our presenters have delivered very successful face to face workshops in many schools and we look forward to an exciting 2021!

FACTS: All of our team adhere to school's **government guidance** and local authority/school policies. Presenters wear face coverings, keep 2 metre physical distancing, clean hands and surfaces regularly, carry their own hand sanitiser and would self-isolate if they experience symptoms or have been instructed to do so. We follow one-way systems where guided and agree very specific times and plans with schools prior to attending.

Delivery: Our workshops have been amended, we now tend deliver to smaller house groups and events run for a shorter period of time. The interactive handsets are currently not used within sessions and any resources given out are not handed back to the presenter. Group work can take place however many activities are now amended, with new content, to become individual tasks or are worked on in pairs.

Content: Whilst amending our format is required to keep us safe, it has also been vital to amend some of our activities and overall message to remain relevant in these changing times. We have new content focused on the mental & emotional health & wellbeing of young people, on developing resilience, optimism, kindness and managing anxieties. In addition, with many pupils now not facing a final exam or indeed doing so for the very first time, we have taken this into consideration and pitch our revision skills workshops accordingly.

Online: New webcast delivery is now available, delivered live by two experienced and qualified teachers over MS Teams, we offer a new and exciting way to take part in our workshops. There are two new programmes to choose from, both come with online access to supporting lesson plans, follow on challenges, recorded lessons and now with video clips to share with parents.

Resources: Where required, pupil workbooks are posted out to schools in advance of the workshop delivery, leaving time (usually 72 hours) for items to be quarantined prior to use. All new resources are fully integrated with the live webinars and all activity worksheets are available on our website.

Postponement: On occasion, events may need to be rescheduled due to circumstances out with our control. Rest assured, that payment is never due until completion, we can postpone & reschedule anytime within 18 months of the original date and no Live-N-Learn customer will ever lose budget. This is part of our promise that we will offer best value for money and ensure completion of all projects. I hope that puts your mind at rest if there was any unexpected change, technical issue with a webinar or even if there was a good old snow day!

Live-N-Learn had no workshop delivery for 5 months (20th March - 19th August). As a small business 100% relying on work from education, this has been and remains a very tough time. We were built on a solid foundation, with a strong set of values and intend to be around, supporting schools and young people for a long time to come.

Thank you for your continued support.

Sincerely,

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